Roush Yates Engines Merchandise

Buying from Roush Yates Engines:

We pride ourselves on providing our customers with the best merchandise, price and technical service to help you achieve your goals!

Shipping and Handling:

Roush Yates Engines Merchandise is shipped F.O.B Mooresville, NC via UPS. If merchandise is purchased in the lower 48 state continental U.S.A. they will be subject with applicable shipping terms and charges. All orders will be shipped the next business day for UPS ground shipments. For expedited shipments, orders will ship the same day (except Saturday and Sunday)! For international shipping orders via a common freight company or broker, they are the responsibility of the customer.

Pricing:

Roush Yates Engines Merchandise maintains a minimum advertised pricing policy (map) to protect merchandise value and maintain consistent and fair distribution or retail pricing points. Roush Yates Engines places high value on its brand and product integrity.

Terms and Conditions:

Roush Yates Engines terms and conditions including: pricing, specifications, warranty and availability are subject to change without notice. Compliance with all federal, government, provincial, state or local laws are the responsibility of the customer or end-use. All claims of merchandise are based on controlled testing conditions and real-time data and results may vary based on your application or use. Roush Yates Engines shall not be liable for any fines or violations resulting from merchandise use or installation.

Roush Yates Engines Merchandise Warranty & Contact Information

Roush Yates Engines Merchandise Warrants to the Original Purchaser the Following:

Roush Yates Engines Merchandise will be free from defects in materials and workmanship for a period of 30 days from the original purchase date. The warranty only covers the merchandise itself.

Specific Conditions that will VOID the Product Warranty:

If the product has been opened or the product has been modified or repaired.

If the product was not installed or used correctly.

If the product has been tampered with by: negligence, misuse or accident.

If the product is returned without explanation of the problem or Return Authorization.

Returns:

Please email info@roushyates.com for a Return Merchandise Authorization (RMA) before returning product. A 15% restocking fee may be charged after 30 days. There is a 7 day return for a full refund via credit card. Refunds will be for purchase price and applicable tax only and will not include the shipping costs from Roush Yates Engines or return shipping costs to Roush Yates Engines. Items must be unused and in its original, unopened package. Send merchandise in its original packaging and include your invoice or personal information for reference and write RMA on the box. Returns must be shipped prepaid, insurance for the full value is highly recommended. To minimize your shipping cost, use UPS, FedEx or US Mail Ground shipping.

All returns should be sent freight pre-paid to:

Returns Department Roush Yates Engines 149 Gasoline Alley Mooresville, NC 28117

Roush Yates Engines is not liable for any and all consequential damages arising from the breach of any implied or written warranty in regards to the sale of this product, in excess of the purchase price.

Technical Support & Contact Information

If you have any questions, please contact Roush Yates technical support via email: info@roushyates.com

Terms & Conditions

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Typographical Errors:

In the event that a Roush Yates Engines merchandise is mistakenly listed at an incorrect price, Roush Yates Engines reserves the right to refuse or cancel any orders placed for product listed at the incorrect price. Roush Yates Engines reserves the right to refuse or cancel any such orders whether or not the order has been confirmed and your credit card charged. If your credit card has already been charged for the purchase and your order is cancelled, Roush Yates Engines shall issue a credit to your credit card account in the amount of the incorrect price.

Term; Termination:

These terms and conditions are applicable to you upon your accessing the site and/or completing the registration or shopping process. These terms and conditions, or any part of them, may be terminated by Roush Yates Engines without notice at any time, for any reason. The provisions relating to Copyrights, Trademark, Disclaimer, Limitation of Liability, Indemnification and Miscellaneous, shall survive any termination.

Notice:

Roush Yates Engines may deliver notice to you by means of e-mail, a general notice on the site, or by other reliable method to the address you have provided to Roush Yates Engines.

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Harassment in any manner or form on the site, including via e-mail, chat, or by use of obscene or abusive language, is strictly forbidden. Impersonation of others, including a Roush Yates Engines or other licensed employee, host, or representative, as well as other members or visitors on the site is prohibited. You may not upload to, distribute, or otherwise publish through the site any content which is libelous, defamatory, obscene, threatening, invasive of privacy or publicity rights, abusive, illegal, or otherwise objectionable which may constitute or encourage a criminal offense, violate the rights of any party or which may otherwise give rise to liability or violate any law. You may not upload commercial content on the site or use the site to solicit others to join or become members of any other commercial online service or other organization.

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Indemnification:

You agree to indemnify, defend, and hold harmless Roush Yates English, its officers, directors, employees, agents, licensors and suppliers (collectively the "Service Providers") from and against all losses, expenses, damages and costs, including reasonable attorneys' fees, resulting from any violation of these terms and conditions or any activity related to your account (including negligent or wrongful conduct) by you or any other person accessing the site using your Internet account.